

[REDACTED]

From: Cathy Rainsford
Sent: Wednesday, 8 July 2026 5:11 PM
To: [REDACTED]; Elizabeth Quinn; [REDACTED]
Subject: Thank you from Nerida [SEC=OFFICIAL]

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Hi All,

Was just talking to Nerida who asked me to pass on her thanks to all involved in responding to today's Telstra outage.

Appreciate if you can pass this message along to those staff members who have helped each of you along the way.

Kind regards
Cath

Cathy Rainsford
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The ACMA acknowledges First Nations peoples as the Traditional Owners and Custodians of Australia. We respect and celebrate First Nations peoples as the original storytellers and content creators of the lands on which we work and honour the enduring strength and commitment of Aboriginal and Torres Strait Islander peoples to the land, waters and their communities. We pay our respects to Elders past and present.



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